

07 January 2022

Dear All,

Re: Temporary Visitor Restrictions

I am writing to let you know that we have had five staff members test positive for Covid-19, although only one of them has worked while potentially infectious. The staff member was wearing appropriate PPE while at work, however, we are instigating temporary visitor restrictions, which as you are aware includes our residents unable to leave the facility for anything other than emergency medical appointments, to allow us time to test all staff and residents who came into contact with this staff member.

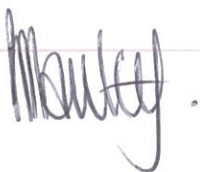
As usual, we may consider requests for these restrictions to be waived on compassionate grounds for those families with residents receiving palliative care. Such requests will be considered on a case by case basis and, if granted, subject to strict hygiene protocols and maximum visitor numbers.

ZOOM, SKYPE, and FaceTime calls with our residents are encouraged and can be accommodated.

Thank you for your continued understanding. I appreciate that these are extremely challenging times in Residential Aged Care as it is in the wider community, however, the safety and well-being of our residents is our first priority and these measures will help us to ensure that they remain free from any further exposure to the COVID-19 virus.

We are hopeful that the restrictions will not last long, but should you have any questions please do not hesitate to contact me.

Yours sincerely,



Penny Stanley
Manager – Aged Care
pstanley@svh.org.au
<https://www.facebook.com/stjosephslismore>