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Dear all,

I'm pleased to announce that we are now out of outbreak status and are lifting Visitor Restrictions from today, April 6, 2022.

This is great news, and means you can now visit your loved ones. I'm sure you'll agree this is good news for our residents, families, staff and community.

Visitor Guidelines

- Keeping our community safe and informed is our top priority at St Joseph's as we continue with our COVID-19 response
- At this time we have a range of procedures and systems for visitors that reduce the potential for the transmission of the COVID-19 virus.
- NSW Health has also set criteria when you visit a residential aged care facility that we follow alongside the Industry Code for Visiting in Aged Care.

Systems for visitors

- From Wednesday 6th April 2022, each resident will be permitted two fully-vaccinated visitors aged 12 years and over per day, plus two children aged under 12 years per day, provided they are accompanied by a fully-vaccinated person.
- Visitors will need to bring a Rapid Antigen Test (RAT) with them to each visit and a staff member will facilitate the test; a negative test will be required to continue the visit. A PCR (taken within the previous 72 hours) is also acceptable.
- All visitors must wear a surgical mask and visits must be in the resident's room, or an outside area, but not in any inside communal areas.

Booking your visit

To book your visit in advance, please use the St Vincent's Lismore booking [link](#).

Residents leaving the facility

In terms of our residents leaving the facility, the following mandatory measures are in place:

- Residents are permitted to leave the facility and attend small family gatherings but must abide by the current Public Health (COVID-19 Additional Restrictions for Delta Outbreak) Order (No 2) 2021
- Residents must not go into an area that is under a 'stay at home' order.

As an ongoing precaution, our nursing staff are still wearing N-95 masks and will continue to having Rapid Antigen Tests twice a week.

I want to thank you for your ongoing patience and support during our outbreak, and we look forward to welcoming you back to visit your loves ones at St Joseph's.

Any questions or concerns, please don't hesitate to contact me.

Kind regards,

Penny

Manager – Aged Care
St Joseph's Lismore
20 Dalley Street Lismore NSW 2480
t: 02 6627 9483 e: pstanley@svh.org.au

